



American Red Cross

Superheroes needed
to help save the day!

Volunteers needed.

Do you like to help people and save lives?

If so, the Donor Ambassador role is for you! As a Donor Ambassador you help to provide excellent and professional customer service in a medical setting to enhance the donor experience.

Donor Ambassadors:

- Manage the reception process by ensuring each donor is warmly greeted and assisted with initial intake according to the appointment priority system.
- Manage the hospitality experience by offering refreshments to donors, thanking them for their contribution, and alerting staff immediately if a donor shows signs of feeling unwell.
- Ability to understand technology needed for position and assist donors with use
- Exhibit five key courtesies: respect, compassion, communication, collaboration, competence.

Minimum requirements:

- One 5-6-hour shift per month for six months
- Professional, clear and diplomatic communication skills
- Comfortable approaching people you do not know

If you are interested in learning more or applying, please visit:

www.redcross.org/volunteer

Questions?

Contact our Recruitment Team

Red Cross Recruits IN

(317) 886-8508

redcrossrecruitsin@redcross.org