



## SPECIAL NOTICE

If you are a customer who is in delinquent status or have received a shutoff notice, the moratorium for shutoffs has been extended by Indiana Gov. Holcomb through August 14. The moratorium may or may not be extended again. If the moratorium is not extended, EWSU will resume its normal shutoff processes effective August 15.

Please pay close attention to the shutoff date on any delinquent notifications, and contact EWSU Customer Service to pay your bill or make payment arrangements. If you would like to make payment arrangements prior to the shutoff date, please go online to **www.ewsu.com** and click the **“Payment Arrangement”** tab under **General Requests** or call **EWSU Customer Service at 812-436-7846**.

Financial assistance may be available from local agencies. For more info contact EWSU Customer Service at 812-436-7846.

Service Address: XXXX

**Billing Period**

To assure continued water service, it will be necessary that you make payment on your account in full prior to the shut-off date, unless you have an approved payment arrangement for the outstanding bill. After that time, you will be charged a service fee of **\$45.00**.

Unless the account is paid by the shut-off date, water will be shut-off without further notice. Please turn off your water heater and all water-cooled appliances. Your prompt attention to this matter will save you further inconvenience and expense. No extension of time will be given after shut-off date.

If we are in error sending this notice, please contact us at (812) 436-7846. If the account has been paid, please disregard this notice.

**Please note, your regular billing will follow this notice, but will not cancel your shut-off date.**

Delinquent Since	Shut-Off Date	Amount Due
XX/XX/XXXX	XX/XX/XXXX	\$XXXX.XX

Pay Online: Pay and view your bill online at [www.ewsu.com](http://www.ewsu.com).

Pay By Phone: Pay with a live representative at 855-270-3592 within normal office hours. You can also pay via an automated phone service 24 hours a day at 855-364-3889.

Pay In Person: For a listing of authorized payment locations visit us online at [www.ewsu.com](http://www.ewsu.com) or call 812-436-7846.

SEE REVERSE FOR PAYMENT INFORMATION  
DETACH AND RETURN THIS PORTION WITH YOUR PAYMENT

Service Address: XXXX	1 N.W. ML King Jr Blvd Room 104 Evansville IN 47740	Account Number: XXXXXXXX.XXXXXX Bill Number: XXXXXXXX Shut-Off Date: XX/XX/XXXX Amount Due: \$XXXX.XX
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## QUESTIONS?



EWSUCustomerService@ewsu.com



(812) 436-7846